

**Report of Scrutiny Officer**

**Report to Tenant Scrutiny Board**

**Date: 22 June 2018**

**Subject: Clarification to Recommendation 8 – East Leeds Repairs Inquiry**

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

## **1.0 SUMMARY OF MAIN ISSUES**

- 1.1 The Board at February's meeting received a recommendations update for the East Leeds Repairs Inquiry.
- 1.2 The recommendations at the time were noted, but recommendation 8 was signed off as completed. However, at the April meeting of the Board, and after further consideration, it was agreed that this response needed further clarification from the service.

## **2.0 RESPONSE TO INQUIRY**

- 2.1 *Recommendation 8 – that there is a named contact at Leeds Building Services for new and existing staff to reference complex repairs, including support with communal repairs.*

### **2.2 Response**

It is felt that a named officer would not be the most appropriate way to provide this support, given the risk of that person being on leave, sickness, or leaving the team.

Therefore the Repeat Call Team acts as the named contact at Leeds Building Services who can provide this support with complex and communal repairs. Team members within the Repeat Call Team are fully trained on all repair ordering, so best suited to advise.

### **3.0 RECOMMENDATIONS**

- 3.1 Members are asked to note the response to the inquiry and make a decision whether the response is appropriate to close down that particular recommendation, or if it needs to remain open subject to further feedback.

### **4.0 BACKGROUND DOCUMENTS <sup>1</sup>**

- 4.1 None

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<sup>1</sup> The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.